

New Transmission Questionnaire: Connect Direct (NDM) or SFTP (SSH)

For access to TSYS Secured Gateway Services or Connect Direct

Mailbox Id/Bank Id:					
Client Name:					
Vendor Name					
Application / File Type					
Client / Vendor Contact Information (Completed by Client / Vendor)					
TSYS Business Contact	E-mail				
	Location				
	Phone				
		Cell		Time Zone	CST
Technical Contact	IRIS CRM				
	E-mail SUPPORT@IRISCRM.COM				
	Address, City, State, Zip				
		Phone 888-870-9978	Cell	Time Zone	CST
Support Center [24x7]	IRIS CRM				
	E-mail SUPPORT@IRISCRM.COM				
	Address, City, State, Zip				
		Phone 888-870-9978	Pager	Cell	
Client / Vendor Configuration (SFTP/HTTPS Only) (Completed by Client / Vendor)					
Client OS	LINUX	HTTPS- Yes/No	SFTP- Yes/No	SFTP Client: SSH	NDM – Yes/No
Connecting SFTP	sgscert.tsysacquiring.net (UAT/TEST) sgs.tsysacquiring.net (Production) AUTH = Key + Userid and Password				
Client / Vendor Configuration (NDM Only) (Completed by Client / Vendor)					
Client OS		NDM Node		IP Address₍₂₎	
NDM Login			NDM Password		
SPOE	Yes or No		Secure+	Yes or No	
DSN					
Run Task or Job					

- 1) HTTPS is available to all trading partners to manage your password, check if file are routed, or to manually send/receive files.
- 2) Mailbox Id will be supplied by File Transfer, if one does not already exist.